

The Housing Connection

JACKIE and BARBARA STORY – Transcript

Barbara is THC's Social Educator who works with Jackie, Pilar is Jackie's mum.

JACKIE Speaking

My name is Jackie and I'm 37, I've been with The Housing Connection for a long time.

What has changed for you?

Well I have found a new job, and friends and staff. I've got my own unit, just by myself. And I'm more relaxed.

Q. What's it like working with Jackie?

BARBARA speaking

Jackie is fun, Jackie is a happy person to be around. She like doing her home-house chores. She likes doing her cleaning, she likes to be busy, busy. And I think after she moved to William St, Jackie started to have a new life, new friends, going to the gym, shopping and working. So I think a lot of things have changed for Jackie, and I can see how she's changed and she is a very happy person now. She likes to be around people. She is funny and it's great to work with her. We have fun together.

JACKIE speaking ...

(laughing) Yeah we have fun.

Q What difference has The Housing Connection made to your family?

PILAR speaking

It's extremely different. Jackie has blossomed here in the last five years. She really has, yes she has changed so much.

And she has social interaction here, not just the carers but also with the clients, she's never alone. And the people, the carers, and the clients they are all so wonderful. But the carers - oh they are absolutely divine I would say.

Q. What would you say to families looking for support?

I think it is wonderful, they are one of the best providers that I have come across. And I really would recommend to join The Housing Connection and see the wonderful confidence these people can give to your loved ones. It's just absolutely unbelievable – unbelievable what has happened to me and to our family. We have all changed too through this wonderful care that my daughter has received, and that I know she will (continue) to receive for the rest of her life.

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