



NDIS Quality Commitment Policy

NDIS PRACTICE STANDARDS

The NDIS Practice Standards are a series of requirements that set out the standard of service THE HOUSING CONNECTION must deliver to become and remain registered as an NDIS provider.

The NDIS Practice Standards create an important benchmark for us to assess performance and to demonstrate that we provide high-quality and safe supports and services for our NDIS participants.

THE HOUSING CONNECTION as a NDIS Registered Provider fully understands our obligations and will uphold, adhere to, and effectively implement the following:

- NDIS Code of Conduct
- Complaints process
- Mandatory worker screening
- Reportable incident requirements
- Restrictive practice reporting (if applicable)
- Practice Standards certification

The Board of Directors, and Management of THE HOUSING CONNECTION are totally committed to deliver high quality NDIS services to enable the NDIS participant to achieve positive life outcomes.

Authorised by the Directors of The Housing Connection:

April 2022